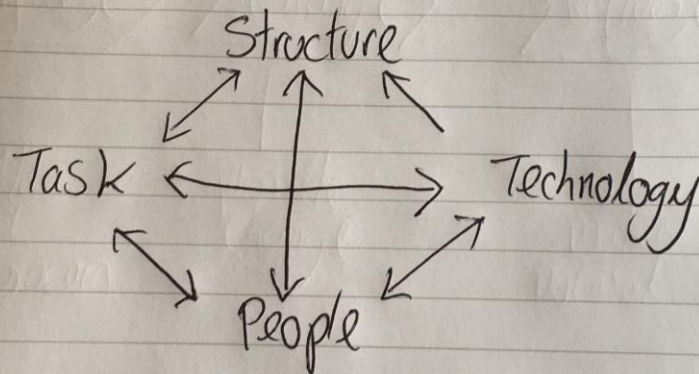


- Have leadership onboard to help make the changes.
- Make people realise why change is needed.
- help the confidence tell them what is in the change for them
- No ~~secret~~ secret as this will stop gossiping and paranoia. Tell the plans and the timelines
- Explain that with SAP there will be training. Shows no job loss
- Use Leavitts



- Change in technology does impact an organisation
- Have to explain to staff how to work with SAP